



Dear Neighbour,

Your community is about to change in a very exciting way. That is because F3 Networks Canada Inc. (F3) is going to build a cutting-edge fibre optic network to reach homes and businesses in your community.

Who Is F3 Networks Canada Inc.

- We are a Canadian company registered with the CRTC as a telecommunications carrier. F3 Networks Canada Inc. has entered into a commercial agreement with TELUS to bring the Purefibre services to your neighbourhood.

What to Expect During Construction

- The fibre optic cable installation will attempt to follow the same path as existing utility services in your neighbourhood:
 - if your premises is serviced from a pole, then the fibre cable will come from the same pole infrastructure via a similar path from pole to premises
 - if your area is serviced with buried power and communication facilities, F3 will strive to utilize existing conduit infrastructure if available, or install new infrastructure where no existing conduit is present
- All civil excavation will be performed with the utmost care and attention to safety and all restoration activities will commence upon completion of work in the area
- F3 will be working in the public right of way
- Our crews will follow all regulations for municipal and provincial traffic management permits to ensure there is minimal impact to traffic flow

Once we are done, you will have access to a lightning-fast internet connection that is never shared and never slows down, even during peak hours. If you are currently with another provider, that is no problem as we are simply giving you the opportunity to connect your home to this revolutionary network if you want to take advantage of increased speeds and reliability in the future. This project will be completed at no cost to you!

Next Steps

F3 will have a team going door to door to request your permission to install a fibre optic line to your home. The representative will explain the steps to have this work completed including an approximate timeline. There will not be any work done on private property without the requested permission. The information collected will be used for our records to know which homes have a fibre optic cable connection completed.

For any questions related to the fibre optic build, please contact F3 Networks Canada Inc. by emailing Customerservice@F3Networks.ca or calling 778-200-9100.